

# Superstar Sports

www.superstarsportsuk.com

07772060840

## Superstar Sports iPAL Terms & Conditions

### **1. OUR CONTRACT WITH YOU**

- 1.1 Superstar Sports provides access to a number of activities, which include but are not limited to after school clubs, academies and holiday courses (**“Activities”**).
- 1.2 These are the terms and conditions which apply when you book to take part in an Activity with Superstar Sports.
- 1.3 Please ensure you read these terms and conditions carefully and check that the details of your booking are complete and accurate, before you submit your booking. If you think you have made a mistake after you have submitted your booking, please contact Superstar Sports directly.
- 1.4 By submitting your booking, you agree that the supply of the Activities by Superstar Sports and your participation in the Activities is subject to these terms and conditions.
- 1.5 Superstar Sports reserves the right to revise these terms and conditions from time to time in order to comply with changes in any relevant laws or regulatory requirements.

### **2. PRICE AND PAYMENT**

- 2.1 Subject to any terms agreed in writing between Superstar Sports and you, our charges for all Activities shall be calculated at our current rates from time to time.
- 2.2 Payment made by debit or credit card shall be made in full at the time of booking. Payments made by cash shall be made in full at the following session, cash must be within a concealed envelope with your child’s name and activity. On receiving a cash payment Superstar Sports admin will verify your payment.
- 2.3 Superstar Sports reserves the right to change its prices at any time. Though any change in price will not affect any Activities which have already been booked and paid for in full at the time that the change in price becomes effective.
- 2.4 Sibling discount will be applied at checkout, exclusively for siblings attending the same Superstar Sports Activity.
- 2.5 In the event you require a sibling discount for siblings attending different academies, a 10% discount of your total academy bill will be refunded into your iPAL Wallet.
- 2.6 If your child attends multiple Superstar Sports academies a 10% discount of your total academy payment will be refunded into your iPAL Wallet.
- 2.7 Superstar Sports will refund the price of your child’s taster session, at an academy, into your iPAL Wallet.

### **3. CANCELLATIONS, TRANSFERS AND REFUNDS**

- 3.1 You shall be entitled to cancel your booking at any time. To cancel after school clubs and academies you are required to email [superstarbookings@gmail.com](mailto:superstarbookings@gmail.com). Superstar Sports

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admin will verify your cancellation and refund the remaining balance into credit, available within your iPAL Wallet. To request a full refund, to return the remaining balance back to your card, you are required to email [superstarsportsuk@gmail.com](mailto:superstarsportsuk@gmail.com).

- 3.2 Upon cancellation of an after school club or academy booking Superstar Sports will charge a cancellation admin fee of the price of one session of your cancelled Activity.
- 3.3 In the case of holiday course bookings, cancellation can be completed directly on your iPAL account. A refund will be directly made into your iPAL Wallet. To request a full refund, to return the remaining balance back to your card, you are required to email [superstarsportsuk@gmail.com](mailto:superstarsportsuk@gmail.com).
- 3.4 If an event outside of Superstar Sports' control occurs before the commencement of the Activity which means that Superstar Sports is not available to provide the Activity which has been booked, then the booking is refundable by means of an offer to transfer to another date and time, or refund booking amount into your iPAL Wallet.

